WARRIOR
EXTERIORS

COVERING YOU WITH QUALITY & CARE

WARRANTY CLASS · LIMITED LIFETIME

FULL WARRANTY INFORMATION

Welcome to the **Warrior Family.**



VISIT US
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Alexandria, VA 22303

CALL OR EMAIL
(571) 221-1921
info@warriorexteriors.com

ONLINE
www.warriorexteriors.com
Mon–Fri, 9 AM–8 PM EST

WARRIOR EXTERIORS

LIMITED LIFETIME WARRANTY

AT A GLANCE

YOUR WARRANTY COVERAGE

Summary only. The full terms on pages 2–5 govern.

COVERAGE	APPLIES TO	TERM
Workmanship Warranty	Installation labor on windows, doors, gutters & siding	**While you reside in the home**
Roofing Workmanship	Standard roofing installation labor	**2 years**
Limited Lifetime Warranty	Roofing labor & workmanship with all 7 GAF "SYSTEM" components (upgrade)	**Lifetime of original ownership**
Interior Drywall	Damage from roof leaks after WE completes installation	**1 year from install**
Product Materials	Shingles, windows, doors, siding, gutters	**Per manufacturer**
Warranty Transfer	One transfer to a new owner, within 50 years of install	**Notify within 60 days**

This Workmanship Labor Warranty ("Workmanship Warranty") is provided by Warrior Exteriors ("WE") to you, the original purchaser ("Customer"). WE commits to performing all work professionally and in accordance with relevant building codes. WE guarantees that all installation labor carried out by WE will be free from defects in workmanship for as long as the Customer resides in the home where the products have been installed and the Customer has paid in full for all services performed, subject to the terms and conditions of this Workmanship Warranty.

For warranty coverage on the products themselves (such as windows, gutter systems, roofing shingles, doors, and siding) installed by WE, please refer to the product manufacturer warranties ("Product Warranties"). The Customer can obtain copies of both the Product Warranties and this Workmanship Warranty before signing the Agreement.

HOW TO OBTAIN WORKMANSHIP WARRANTY SERVICE

To request Workmanship Warranty service, the Customer should contact Warrior Exteriors at **(571) 221-1921** or email us at **Service@warriorexteriors.com**.

Claims need to be reported to WE promptly upon discovering the labor defect. After WE inspects the product and confirms a valid claim under this Workmanship Warranty, WE will choose one of the following actions: repair the installation, reinstall the product, or refund the price of WE's service to the Customer. The choice of action is at WE's sole discretion. If replacement of any product is necessary and the original product is no longer available, WE reserves the right to substitute it with a product of equal or similar quality. Note that minor color variations between the replacement and the original product may occur and are not considered defects. WE will attempt to match the color of the replacement product to the original, but an exact match is not guaranteed.

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Should WE decide to issue a refund to the Customer, all warranties are terminated, and the responsibility for the repair, replacement, or removal of WE's products shifts to the Customer. This Workmanship Warranty is only valid if the Customer has met all payment obligations under the Agreement.

WHAT IS NOT COVERED

This Workmanship Warranty is applicable only to labor performed by WE for installing products such as windows, gutters, roofing shingles, doors, and siding purchased directly from WE by the Customer. The products themselves are covered solely by the manufacturers' warranties. Minor variations in color or texture between different batches of product are not considered defects in either the product or the installation and are not covered under this Warranty.

This Warranty excludes any damage, workmanship, or material failures beyond WE's control. Examples of such exclusions include, but are not limited to, damage resulting from building settlement, structural failure (including foundations and walls), use of incompatible accessories, removal, repair, or reinstallation of any products or components installed by WE by anyone other than WE, physical abuse, moisture-related issues (such as roofing leaks not due to WE's roof work or broken water pipes), normal weathering, corrosive effects of salt air and chemical pollutants, normal fading, deterioration of caulking compounds, fire, flood, lightning, high winds, windblown objects, earthquakes, hurricanes, tornadoes, hail, ice dams, icicles, ice storms, extreme atmospheric conditions or catastrophic weather events as defined by the US Weather Bureau, acts of God, intentional acts, unreasonable use, vandalism, or pollution.

Additionally, this Workmanship Warranty does not cover damages resulting from the Customer's failure to perform reasonable maintenance, including cleaning the product, maintaining sealing, painting, caulking, and replacing consumables such as door sweeps and weather stripping as needed. WE is not responsible for existing or future spore or mold growth.

Furthermore, this Warranty does not apply to damages arising from the identification, detection, abatement, encapsulation, or removal of mold, asbestos, lead-based products, or other hazardous substances inside or outside the structure being improved.

Skylights that are not replaced by WE at the time of roofing installation are not covered against leaks under this Workmanship Warranty.

WE is not liable for leaves, debris, or other foliage that accumulates on the leaf protection system installed by WE, which is not covered under this Warranty. If the Customer requests WE to conduct service visits or inspections when Workmanship Warranty service is not necessary or covered, a service fee of up to $100 per hour or any part thereof will be charged.

> **WHAT VOIDS THIS WORKMANSHIP WARRANTY**
> Removal, repair, adjustment, tampering or reinstallation of any product installed by WE by anyone other than WE voids any warranty.

FOR WINDOWS / DOORS CONTRACTS

Condensation on windows or patio doors is a natural result of excessive indoor moisture and does not indicate a product defect or installation issue. It is the Customer's responsibility to manage and control indoor humidity levels. WE is not liable for condensation within the home, and this Workmanship Warranty does not cover condensation, its causes, or effects, including any mold or mildew that may develop on or within walls or surfaces due to pre-existing conditions or temperature variations inside and outside the home. Additionally, reinstallation of window sashes may incur a service charge as previously mentioned.

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FOR GUTTER CONTRACTS

A new gutter system cannot prevent ice damming or icicle formation. While leaf protection reduces the accumulation of leaves and debris inside the gutters, the Customer may still need to clean leaves and debris that gather on top of the leaf protection system. Leaf protection does not stop ice damming or icicles. WE is not liable for issues related to ice damming, icicles, clogging, or the cleaning of the gutter system.

FOR SIDING CONTRACTS

Customer needs to be aware that siding can be damaged by heat from outdoor grills and that any such damage will not be covered by this Warranty.

FOR ROOFING CONTRACTS

This Workmanship Warranty for Roofing Contracts is for **two (2) years only**, unless Customer purchases the Warrior Exteriors Limited Lifetime Warranty upgrade separately or as otherwise specified in the Contract. The installation of ice and water shield does not eliminate the possibility of ice damming. Roofing shingles may exhibit wavy or raised areas for up to six (6) months following installation. Any drywall damage resulting from roof leaks after WE completes the roofing installation will be covered for up to one (1) year from the date of installation.

Existing skylights that are not replaced by WE at the time of roofing installation will not be covered against leaks under this Workmanship Warranty.

WARRIOR EXTERIORS LIMITED LIFETIME WARRANTY FOR ROOFING CONTRACTS

For Customers who purchase the Warrior Exteriors Limited Lifetime Warranty, the roofing contract must include installation of all required "SYSTEM" components to qualify for a valid warranty.

The Warrior Exteriors Limited Lifetime Warranty applies only if the roofing system includes each of the following GAF components:

1. **Adequate Ventilation**, including but not limited to intake ventilation (where applicable) and exhaust ventilation (GAF Cobra® Intake Pro™ Vent, GAF SnowCountry2 Ridge Vent)
2. **Synthetic Underlayment** (GAF FeltBuster® Synthetic Underlayment or other GAF synthetic underlayment products)
3. **Hip and Ridge Shingles** (GAF Seal-A-Ridge® Hip & Ridge Shingles)
4. **Starter Shingles** (GAF Starter Strip®)
5. **Architectural Shingles** (GAF Timberline HDZ® Architectural Shingles)
6. **Ice & Water Shield** (GAF WeatherWatch® or similar GAF Ice & Water Barrier products)
7. **Pipe Boots** (Lifetime Tool® pipe boot or equivalent silicone custom pipe flashing. Aluminum pipe boots do not qualify as a "SYSTEM" component required for a valid Warrior Exteriors Limited Lifetime Warranty)

Failure to include any of the above components will result in the project not qualifying for the Warrior Exteriors Limited Lifetime Warranty. The Warrior Exteriors Limited Lifetime Warranty is valid only if the roofing system is installed by Warrior Exteriors. All warranty claims are subject to inspection and verification by Warrior Exteriors.

Warrior Exteriors reserves the right to inspect and verify product installation prior to confirming Warrior Exteriors Limited Lifetime Warranty eligibility.

Skylight Limitation: Only newly installed skylight units replaced and installed as part of the roofing project may be eligible for coverage under the Warrior Exteriors Limited Lifetime Warranty, subject to manufacturer and installation guidelines. Roofing contracts that include only re-flashing the skylight and do not include replacing existing skylights are expressly excluded from the Warrior Exteriors Limited Lifetime Warranty.

LIMITED LIFETIME WARRANTY

Under the Warrior Exteriors Limited Lifetime Warranty, product materials are covered by the applicable manufacturer's warranty, while labor and workmanship are covered by Warrior Exteriors for the lifetime of the original Customer's ownership of the home, subject to all terms and conditions of this Warranty.

Solar Panels Limitation: The installation of solar panels after roof installation does not, by itself, void the Warrior Exteriors Limited Lifetime Warranty. However, any leak, damage, or roof failure caused by solar panel systems, including but not limited to penetrations, mounting brackets, fasteners, attachment points, or modifications made by the solar installer, is expressly excluded from coverage. If water intrusion or roof damage is determined by Warrior Exteriors to have originated from or been caused by solar panel installation components or attachment methods, such condition shall not be covered under the Warrior Exteriors Limited Lifetime Warranty.

Roof leaks or failures unrelated to solar panel penetrations or attachment points remain covered in accordance with the terms of this Warrior Exteriors Limited Lifetime Warranty.

TRANSFER OF WARRANTY

In the event the original Customer transfers ownership of the home within fifty (50) years of the date of installation, original Customer may transfer a valid **Warrior Exteriors Limited Lifetime Warranty** to the subsequent owner of the home ("New Owner").

To obtain a warranty transfer form, visit **www.warriorexteriors.com** for The Warranty Transfer Form and instructions on where to mail the documentation. The form must be returned to WE at **5465 Peaceful Ter, Alexandria, VA 22303**, Certified Mail, return receipt requested, along with Proof of Purchase from original Customer and WE. These documents must be returned to WE within sixty (60) days from the transfer date of the home for the Warranty to transfer to and remain valid for the subsequent homeowner.

This **Warrior Exteriors Limited Lifetime Warranty** may only be transferred once and may only be transferred by the original Customer to the New Owner. Failure to provide written notice within sixty (60) days of the ownership transfer will render the Warrior Exteriors Limited Lifetime Warranty null and void. Upon proper and timely registration of the transfer, warranty coverage will continue for the remainder of the original warranty term, subject to all original terms, conditions, and limitations. This Warrior Exteriors Limited Lifetime Warranty may not be transferred more than once.

RIGHTS AND REMEDIES

This Workmanship Warranty is the only express warranty provided by WE. No employee, representative, agent, nor any other person, has authority to assume or incur on behalf of WE any obligation, liability or responsibility in place of or in addition to this Workmanship Warranty.

EXCEPT FOR THE WORKMANSHIP WARRANTY PROVIDED HEREIN, WARRIOR EXTERIORS MAKES NO WARRANTY OF ANY KIND, EXPRESS, IMPLIED OR STATUTORY, INCLUDING, WITHOUT LIMITATION, ANY WARRANTY OF QUALITY, QUANTITY, MERCHANTABILITY, HABITABILITY, OR FITNESS FOR A PARTICULAR PURPOSE. WARRIOR EXTERIORS' LIABILITY TO CUSTOMER UNDER THIS WARRANTY IS LIMITED TO THE AMOUNTS RECEIVED BY WARRIOR EXTERIORS FOR SERVICES RENDERED UNDER THE AGREEMENT ORDER WITH THE CUSTOMER. IN NO EVENT SHALL WARRIOR EXTERIORS BE OBLIGATED OR LIABLE FOR INCIDENTAL, SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES OF ANY KIND FOR THE BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ASSOCIATED WITH ANY PRODUCT INSTALLED BY WARRIOR EXTERIORS OR SERVICE PROVIDED BY WARRIOR EXTERIORS TO THE CUSTOMER. THESE WARRANTIES PROVIDE SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.